

Created by the EMRA Education Committee

Adapted from: The 5Cs of Consultation: Training Medical Students to Communicate Effectively in the Emergency Department. Kessler, Chad S. et al. Journal of Emergency Medicine, Volume 49, Issue 5, 713-721.

² Communicate



1. Patient information (name and MRN)
2. Diagnosis (suspected or confirmed)
3. Brief Synopsis
4. Interventions

³ Core Question



What is the reason for the consult?
i.e. admission, surgical intervention, procedures, recommendations

⁴ Collaborate



What questions do you have? Do you need additional information?

¹ Contact



State your name, service, and role on the team

⁵ Close the Loop



Review the actions that the consultant is going to take



EXAMPLE

Hello, this is [your name], the medical student in the ED taking care of patient [patient name] [MRN] who needs admission for pneumonia. She's an otherwise healthy 67 year-old female who presented with four days of productive cough, dyspnea, and fever. She was initially febrile to 38.2C, however this improved with acetaminophen. CXR demonstrates a left lower lobe infiltrate. She has required 2L of oxygen via nasal cannula in order to keep her saturations >90%. We've drawn blood cultures, given 1L of normal saline, and a first dose of antibiotics for community-acquired pneumonia. What other questions do you have for me? When can I expect you to evaluate the patient so I can update her?



VIDEO EXAMPLE!