Thank you for registering to attend the EMRA 2020 Virtual Residency Program Fair. Below you will find answers and tips for some frequently asked questions.

**What is the date/time of the EMRA 2020 Virtual Residency Program Fair?**
The event platform will be open daily from Sept. 26 - Oct. 2 between the hours of 8 am - 9 pm Central time.

**How does this event work?**
We have designed the EMRA 2020 Virtual Residency Program Fair to allow interested medical students to schedule 1:1 personal video chats with representatives from emergency medicine programs. All interactions will be handled through the Pathable platform and is designed to be entirely online.

**What web browser works best with the platform for the event?**
The website is optimized for use via Google Chrome. While it can work with Safari and FireFox, there can be some issues with the Zoom meetings. Therefore we suggest all participants use Google Chrome. It does not support Microsoft Explorer.

**Can I do this on my mobile phone?**
Yes! The website works in your phone’s web browser as well. Again, Google Chrome would be best.

**Will programs and their representatives be available all day/everyday?**
This event is built around program representatives’ availability. They will set their own schedules and medical students should only request a meeting during those times.
How do I know when someone is available to talk?
All program representatives have been asked to provide their individual meeting availability on their personal profile. If they don’t have times listed, you can send them a message through the Pathable platform to try and arrange a mutual meeting time.

Am I limited in the number of meetings I can request?
Yes, medical students will be limited to requesting 15 individual meetings to help allow more students to participate in the event. If a meeting is denied or canceled, you will be able to request another meeting in its place.

How do I request a meeting to chat with a program representative?
Easy. When you find a program representative you want to chat with, simply click on ‘Schedule a Meeting’ from their personal profile. Again, make sure you are requesting a time they are available to chat.

Tell me again about meeting availability?
Here is an example of a profile and their meeting times. Make sure you choose a time that aligns with the schedule indicated.

Will program representatives stay the same throughout the event?
Not necessarily. As individual representatives’ schedules are limited, a program could make different people available during the week as schedules dictate. So be sure and check back often.

How long do the 1:1 video chats last?
We scheduled meeting times in 15 minute increments. We ask you to limit meetings to 10 minutes. This will give you at least a 5- minute break before your next meeting.
Do the video chats automatically stop after 15 minutes?
No, they do not. So it is imperative you keep an eye on your time.

Do I need to download Zoom before my private meetings?
Yes, please. While individual zoom meetings will be hosted through the Pathable platform, you will need to have Zoom downloaded on your device beforehand.

How will I know when someone accepts/declines a meeting?
You will receive an email notification to the email address associated with your profile when someone responds to your meeting request.

* PRO-TIP: You will also get notification inside the web platform. When are you logged into your account, look for the little bell in the top right corner. If there is a number on top of it, you have messages!

I am super busy, will I get any meeting reminders?
You bet! You will receive an email notification 15 minutes before each meeting.

I already get too many emails, can I turn them off?
Yup! When logged into your account, click on ‘Edit my profile’ under ‘Account’. Then click on ‘Preferences’. Just remember to regularly log into your profile to check your alerts.

How can I see all my meetings?
When logged into your account, click on ‘My Agenda’ on the main navigation bar. There you will see a list of your entire schedule. Simply click on a meeting to open it up and manage.

How do I start/join a pre-scheduled meeting?
Simply log into your account, click on ‘My Agenda’ on the main navigation bar then click on the appropriate meeting. When it is time, simply click on the Join Meeting link. To learn more about the program representative, click on their name to visit their profile.

Something we missed? Other questions? Suggestions? Just email us!